

Name.....

**Mock Exam for 4 Day Course
Unit 1 Working Within the Private Security Industry (A1)**

No:	Carefully read the question and then circle either the correct letter in the next column. A or B or C or D ?	Circle Correct Answer	<input type="checkbox"/> ✓ <input type="checkbox"/> X
1	<i>Q. Which of the following is most likely to cause you to slip or trip?</i>		
	A Poor lighting B Faulty electrics C Background noise D Gas leaks	A B C D	
2	<i>Q. Which of the following is a category of discrimination?</i>		
	A Politics B Education C Age D Wealth	A B C D	
3	<i>Q. Whilst you are on duty, an incident has occurred resulting in a broken leg. What legislation covers the reporting of this?</i>		
	A RIDDOR B FIRE C Private Security Industry Act D Human Rights Act	A B C D	
4	<i>Q. During a fire evacuation the priority is to</i>		
	A Fight the fire B Ensure the safety of yourself and others C Wait for instructions from the fire brigade D Preserve evidence	A B C D	
5	<i>Q. The SIA is the body appointed to</i>		
	A Regulate the police through licensing B Represent and support members of the security industry C Represent and support security industry customers D Regulate the private security industry through licensing	A B C D	

6	Q. A customer approaches you with a problem. To solve the problem, it is <i>best</i> to involve the customer in		
	A An argument	A	
	B The solution	B	
	C A debate	C	
	D The report	D	
7	Q. Which of the following is an example of a physical barrier to communication?		
	A Complacency	A	
	B Nervousness	B	
	C Accent	C	
	D Background noise	D	
8	Q. During a telephone bomb threat, the <i>most</i> important question to ask the caller is		
	A When is the device due to go off?	A	
	B Are you male or female?	B	
	C Are you using a mobile phone?	C	
	D What is your name?	D	
9	Q. A “high voltage” sign is an example of a		
	A Warning sign	A	
	B Safe condition sign	B	
	C Prohibition sign	C	
	D Mandatory sign	D	
10	Q. In relation to detecting crime and unauthorised activity. Which is the most important quality?		
	A Communication skills	A	
	B Observational skills	B	
	C Politeness	C	
	D Sensitivity	D	

11	Q. The <i>most</i> appropriate use of a fire blanket is		
	A To prevent escaping smoke from doors and windows B To cool fires C To smother small fires D To protect your body from fire	A B C D	
12	Q. A colleague has been injured. What information must you record in the accident book?		
	A The casualty's doctor B The casualty's next of kin C Any probable causes of the accident D Any treatment administered on site	A B C D	
13	Q. Which <i>three</i> elements are always present in a fire?		
	A Heat, carbon dioxide and fuel B Heat, oxygen and fuel C Pressure, carbon dioxide and fuel D Pressure, oxygen and fuel	A B C D	
14	Q. Who does the Human Rights Act apply to?		
	A Everyone B Public bodies C Charitable trusts D Private companies	A B C D	
15	Q. What is the <i>main</i> purpose of criminal law?		
	A To compensate for loss B To mediate between individuals C To deter and punish D To protect criminals	A B C D	

16	Q. Which one of the following is an aim of The Private Security Industry Act 2001?	A	
	A To enhance wages within the industry B To support new anti-terrorist legislation C To remove criminal elements D To provide security industry staff with more police powers	B C D	
17	Q. One of the <i>six golden rules</i> of customer care is to accept	A	
	A Reward B Responsibility C Retaliation D Repetition	B C D	
18	Q. What <i>must</i> be reported in the accident book?	A	
	A Any near miss B Any safety incident C Any road traffic collision D Any injury	B C D	
19	Q. An emergency is defined as a situation that is unplanned and requires immediate	A	
	A Disruption B Evacuation C Action D Panic	B C D	
20	Q. <i>Not</i> being offered a job because you are from an ethnic minority is	A	
	A Indirect discrimination B Objective discrimination C Regular discrimination D Direct discrimination	B C D	